

CHAPTER 16

NETWORK TROUBLESHOOTING

CERTIFIED CYBERSECURITY TECHNICIAN

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SCENARIO

Internet users frequently encounter failures or defects when using a network or while working on a system. These interruptions must be resolved as soon as possible to prevent/limit any subsequent potential damage. In this regard, it is necessary to first identify the problem and then fix it accordingly i.e., troubleshooting a network is effective when compared to using random hit-and-trial methods as it focuses on targeting individual network components and testing each component; moreover, the process can be documented for future use.

Hence, a security professional, it is important to have an understanding of the scanning process involved during network troubleshooting.

OBJECTIVE

The objective of this lab is to provide expert knowledge about the tools used to secure a local network. This includes knowledge of the following tasks:

- Troubleshooting network using various command line utilities and Tools
- Scanning the network using network scanning tools such as Nmap and Hping³
- Remotely access machine using PuTTY

OVERVIEW OF THE NETWORK TROUBLESHOOTING

A security professional should be well-versed with the various tools for scanning and troubleshooting network. By using various command-line utilities and tools such as Nmap, Hping³ and PuTTY, it is possible to identify the active machines in the network and discover the open ports, services, protocols and processes running on them, operating system used, etc.

Many organizations conduct network troubleshooting to prevent unauthorized access to sensitive information and identify problems in the network and resolve them.

LAB TASKS

The recommended labs to assist in network troubleshooting process, include the following:

01

Network Troubleshooting using Command Line Utilities and Tools

02

Network Troubleshooting using Nmap

03

Network Troubleshooting using Hping3

04

Access Remote Machine using PuTTY

Note: Turn on PfSense Firewall virtual machine and keep it running throughout the lab exercises.

EXERCISE 1: NETWORK TROUBLESHOOTING USING COMMAND LINE UTILITIES AND TOOLS

Troubleshooting is referred to the process executed by network engineers/administrators to find issues in a computer network and diagnose them to enhance the network performance.

LAB SCENARIO

As a security professional, you must have the required knowledge to perform network troubleshooting using various command-line utilities.

OBJECTIVE

This lab will demonstrate how to perform network troubleshooting using command-line tools.

OVERVIEW OF SEARCH ENGINES

Troubleshooting comprises systematic measures and processes to identify, diagnose, and resolve network issues to recover normal network operations on end nodes. The process of troubleshooting can be performed manually or by using automated tools (network diagnostic software).

Note: Ensure that the PfSense Firewall virtual machine is running.

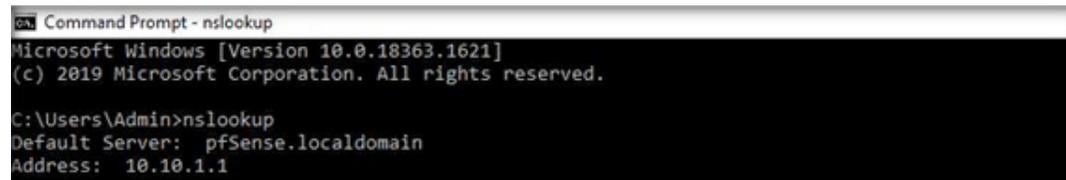
1. Turn on Admin Machine-1 and Attacker Machine-2 virtual machines.

2. Switch to Admin Machine-1 and log in with the credentials Admin and admin@123.

Note: If the network screen appears, click Yes.

3. Click Type here to search field, type cmd and select Command Prompt from the results.

4. The Command Prompt window appears, type nslookup and press Enter. This displays the default server and its address assigned to the Admin Machine-1 virtual machine.



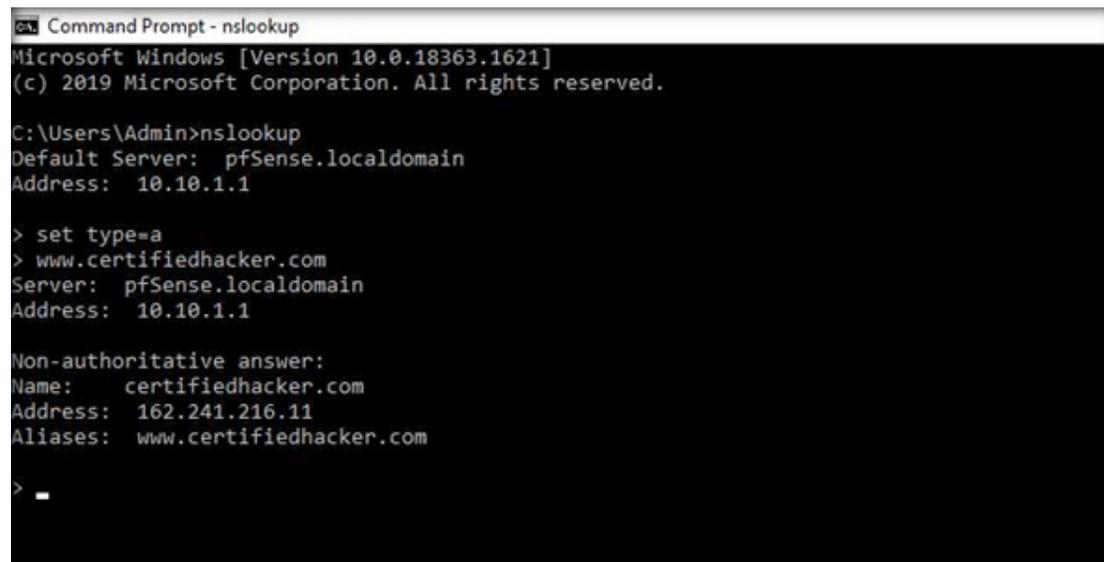
```
Command Prompt - nslookup
Microsoft Windows [Version 10.0.18363.1621]
(c) 2019 Microsoft Corporation. All rights reserved.

C:\Users\Admin>nslookup
Default Server: pfSense.localdomain
Address: 10.10.1.1
```

EXERCISE 1: NETWORK TROUBLESHOOTING USING COMMAND LINE UTILITIES AND TOOLS

Note: nslookup is a network administration command-line utility, generally used for querying the DNS to obtain a domain name or IP address mapping or for any other specific DNS record. This utility is available both as a command-line utility and web application.

5. In the nslookup interactive mode, type set type=a and press Enter. Setting the type as “a” configures nslookup to query for the IP address of a given domain.
6. Type the target domain www.certifiedhacker.com and press Enter. This resolves the IP address and displays the result, as shown in the screenshot below.



```
Command Prompt - nslookup
Microsoft Windows [Version 10.0.18363.1621]
(c) 2019 Microsoft Corporation. All rights reserved.

C:\Users\Admin>nslookup
Default Server: pfSense.localdomain
Address: 10.10.1.1

> set type=a
> www.certifiedhacker.com
Server: pfSense.localdomain
Address: 10.10.1.1

Non-authoritative answer:
Name:   certifiedhacker.com
Address: 162.241.216.11
Aliases: www.certifiedhacker.com

> -
```

EXERCISE 1: NETWORK TROUBLESHOOTING USING COMMAND LINE UTILITIES AND TOOLS

7. The first two lines in the result are as follows:

Server: pfSense.localdomain and Address: 10.10.1.1.

This specifies that the result was directed to the default server hosted on the local network (pfSense Firewall) that resolves your requested domain.

8. Thus, if the response is coming from your local machine's server (pfSense), but not the server that legitimately hosts the domain www.certifiedhacker.com; it is considered to be a non-authoritative answer. Here, the IP address of the target domain www.certifiedhacker.com is 162.241.216.11.

9. Since the result returned is non-authoritative, you need to obtain the domain's authoritative name server.

EXERCISE 1: NETWORK TROUBLESHOOTING USING COMMAND LINE UTILITIES AND TOOLS

10. Type set type=cname and press Enter. The CNAME lookup is done directly against the domain's authoritative name server and lists the CNAME records for a domain.

11. Type certifiedhacker.com and press Enter.

12. This returns the domain's authoritative name server (ns1.bluehost.com), along with the mail server address (dnsadmin.box5331.bluehost.com), as shown in the screenshot below.

```

Command Prompt - nslookup
Microsoft Windows [Version 10.0.18363.1621]
(c) 2019 Microsoft Corporation. All rights reserved.

C:\Users\Admin>nslookup
Default Server: pfSense.localdomain
Address: 10.10.1.1

> set type=a
> www.certifiedhacker.com
Server: pfSense.localdomain
Address: 10.10.1.1

Non-authoritative answer:
Name:   certifiedhacker.com
Address: 162.241.216.11
Aliases: www.certifiedhacker.com

> set type=cname
> certifiedhacker.com
Server: pfSense.localdomain
Address: 10.10.1.1

certifiedhacker.com
primary name server = ns1.bluehost.com
responsible mail addr = dnsadmin.box5331.bluehost.com
serial = 2018011205
refresh = 86400 (1 day)
retry = 7200 (2 hours)
expire = 3600000 (41 days 16 hours)
default TTL = 300 (5 mins)
>
    
```

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13. Since you have obtained the authoritative name server, you will need to determine the IP address of the name server.

14. Issue the command set type=a and press Enter.

15. Type ns1.bluehost.com (or the primary name server that is displayed in your lab environment) and press Enter. This returns the IP address of the server, as shown in the screenshot below.

```

Command Prompt - nslookup
> set type=cname
> certifiedhacker.com
Server: pfSense.localdomain
Address: 10.10.1.1

certifiedhacker.com
    primary name server = ns1.bluehost.com
    responsible mail addr = dnsadmin.box5331.bluehost.com
    serial = 2018011205
    refresh = 86400 (1 day)
    retry = 7200 (2 hours)
    expire = 3600000 (41 days 16 hours)
    default TTL = 300 (5 mins)
> set type=a
> ns1.bluehost.com
Server: pfSense.localdomain
Address: 10.10.1.1

Non-authoritative answer:
Name: ns1.bluehost.com
Address: 162.159.24.80
    
```

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16. The authoritative name server stores the records associated with the domain. Therefore, if an attacker can determine the authoritative name server (primary name server) and obtain its associated IP address, he/she might attempt to exploit the server to perform attacks such as DoS, DDoS, URL Redirection, etc.

17. Type exit and press Enter to exit the nslookup interactive mode.

18. Now, type `tracert www.certifiedhacker.com` and press Enter to view the hops that the packets made before reaching the destination.

Note: The value of hops might differ when you perform this lab task.

Note: Network tracerouting is a process of identifying the path and hosts lying between the source and destination

```

C:\Users\Admin>tracert www.certifiedhacker.com

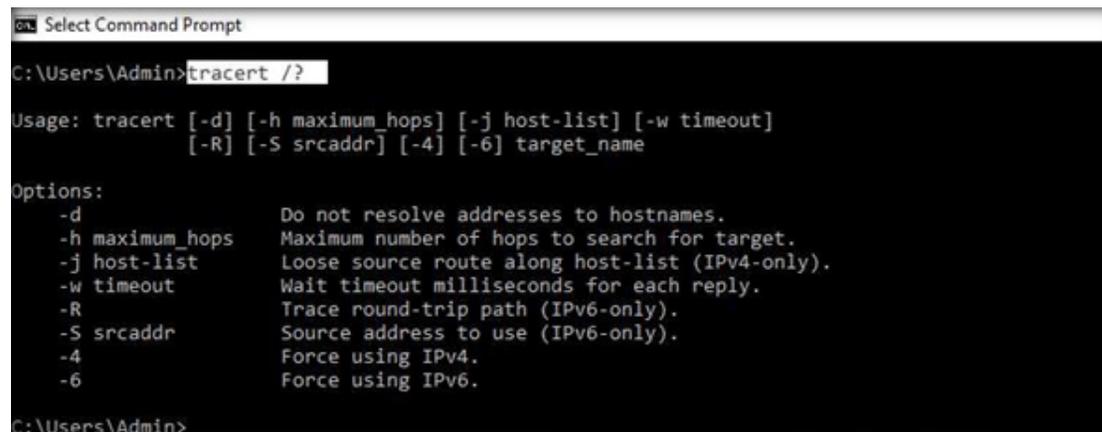
Tracing route to certifiedhacker.com [162.241.216.11]
over a maximum of 30 hops:

  0  <1 ms    <1 ms    <1 ms    pfSense.localdomain [10.10.1.1]
  1  1 ms     1 ms     <1 ms    192.168.1.1
  2  1 ms     2 ms     1 ms     172.18.0.1
  3  2 ms     1 ms     2 ms     192.168.100.6
  4  2 ms     3 ms     1 ms     185.254.56.137
  5  *        *        *        Request timed out.
  6  2 ms     3 ms     3 ms     100ge0-36.core3.lon1.he.net [184.105.65.2]
  7  4 ms     5 ms     2 ms     ldn-b5-link.ip.twelve99.net [213.248.93.81]
  8  3 ms     3 ms     4 ms     ldn-bb4-link.ip.twelve99.net [62.115.121.150]
  9  3 ms     2 ms     3 ms     ldn-b11-link.ip.twelve99.net [62.115.141.247]
 10 10 ms     9 ms     10 ms    ntt-ic-364515-ldn-b11.c.telia.net [62.115.162.71]
 11 17 ms     18 ms    20 ms    ae-0.r21.londen12.uk.bb.gin.ntt.net [129.250.3.214]
 12 80 ms     81 ms    79 ms    ae-13.r25.asbnva02.us.bb.gin.ntt.net [129.250.2.111]
 13 114 ms    114 ms   117 ms   ae-6.r20.dllstx14.us.bb.gin.ntt.net [129.250.5.12]
 14 113 ms    115 ms   117 ms   ae-14.r24.dllstx09.us.bb.gin.ntt.net [129.250.3.37]
 15 113 ms    113 ms   114 ms   ae-0.r29.dllstx09.us.bb.gin.ntt.net [129.250.2.90]
 16 115 ms    115 ms   115 ms   ae-9.r10.dllstx09.us.bb.gin.ntt.net [129.250.2.103]
 17 109 ms    110 ms   114 ms   ce-0-16-0-3.r10.dllstx09.us.ce.gin.ntt.net [128.242.179.18]
 18 113 ms    114 ms   113 ms   xe-2-0-0.rtrn1.dal1.net.unifiedlayer.com [162.215.243.3]
 19 164 ms    114 ms   116 ms   162-215-243-23.unifiedlayer.com [162.215.243.23]
 20 124 ms    118 ms   118 ms   162-241-0-32.unifiedlayer.com [162.241.0.32]
 21 116 ms    116 ms   116 ms   po101.router2a.hou1.net.unifiedlayer.com [162.241.0.7]
 22 116 ms    115 ms   114 ms   108-167-150-118.unifiedlayer.com [108.167.150.118]
 23 114 ms    115 ms   114 ms   box5331.bluehost.com [162.241.216.11]

Trace complete.
    
```

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19. Type `tracert /?` and press Enter to show the different options for the command, as shown in the screenshot below.



```
Select Command Prompt
C:\Users\Admin>tracert /?

Usage: tracert [-d] [-h maximum_hops] [-j host-list] [-w timeout]
              [-R] [-S srcaddr] [-4] [-6] target_name

Options:
-d           Do not resolve addresses to hostnames.
-h maximum_hops  Maximum number of hops to search for target.
-j host-list    Loose source route along host-list (IPv4-only).
-w timeout     Wait timeout milliseconds for each reply.
-R           Trace round-trip path (IPv6-only).
-S srcaddr     Source address to use (IPv6-only).
-4           Force using IPv4.
-6           Force using IPv6.

C:\Users\Admin>
```

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20. Type `tracert -h 5 www.certifiedhacker.com` and press Enter to perform the trace, but with only 5 maximum hops allowed.

```
C:\Users\Admin>tracert -h 5 www.certifiedhacker.com

Tracing route to certifiedhacker.com [162.241.216.11]
over a maximum of 5 hops:

  0  <1 ms    1 ms     <1 ms   pfSense.localdomain [10.10.1.1]
  1  1 ms     1 ms     1 ms    192.168.1.1
  2  2 ms     2 ms     1 ms    172.18.0.1
  3  1 ms     1 ms     2 ms    192.168.100.6
  4  2 ms     2 ms     1 ms    185.254.56.137

Trace complete.
```

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21. Type `arp -a` and press Enter to display the current ARP cache table in a Windows system.

Note: `arp` is a command-line tool used by the security professionals to troubleshoot the ARP cache address table in network devices such as routers, switches, and other routing devices.

```
Command Prompt
Microsoft Windows [Version 10.0.18363.1621]
(c) 2019 Microsoft Corporation. All rights reserved.

C:\Users\Admin>arp -a

Interface: 10.10.1.2 --- 0x5
 Internet Address      Physical Address      Type
 10.10.1.1             02-15-5d-13-59-bb    dynamic
 10.10.1.255          ff-ff-ff-ff-ff-ff    static
 224.0.0.22           01-00-5e-00-00-16    static
 224.0.0.251          01-00-5e-00-00-fb    static
 224.0.0.252          01-00-5e-00-00-fc    static
 224.0.0.253          01-00-5e-00-00-fd    static
 239.255.255.250      01-00-5e-7f-ff-fa    static

C:\Users\Admin>
```

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22. Type `pathping -n www.certifiedhacker.com` and press Enter to view the hops that the packets made before reaching the destination.
 Note: The pathping utility provides detailed information about the path characteristics from a specific host to a specific destination in a single picture by taking advantage of the ping and `tracert/traceroute` commands.

23. The above command shows numeric IP numbers instead of DNS host names.
 Note: The result might differ when you perform this lab task.

```

Select Command Prompt - pathping -n www.certifiedhacker.com
Microsoft Windows [Version 10.0.18363.1621]
(c) 2019 Microsoft Corporation. All rights reserved.

C:\Users\Admin>pathping -n www.certifiedhacker.com

Tracing route to certifiedhacker.com [162.241.216.11]
over a maximum of 30 hops:
 0 10.10.1.2
 1 10.10.1.1
 2 192.168.1.1
 3 172.18.0.1
 4 192.168.100.6
 5 185.254.56.137
 6 * 216.66.95.117
 7 184.105.65.2
 8 213.248.93.81
 9 62.115.121.150
10 62.115.141.247
11 62.115.162.71
12 129.250.3.214
13 * 129.250.2.111
14 129.250.5.12
15 129.250.3.37
16 129.250.2.90
17 129.250.2.103
18 128.242.179.18
19 162.215.243.3
20 162.215.243.23
21 162.241.0.32
22 162.241.0.7
23 108.167.150.118
24 162.241.216.11

Computing statistics for 600 seconds...
    
```

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24. After viewing the result, press Ctrl+C to terminate the command.

25. Now, type netstat -e and press Enter to show interface statistics.

Note: -e: Displays ethernet statistics (such as bytes and packets sent and received).

Note: netstat is a command-line utility used to display both the incoming and outgoing TCP/IP traffic. The current state of the active hosts on the network can be determined using netstat.

```

20 162.215.243.23
21 162.241.0.32
22 162.241.0.7
23 108.167.150.118
24 162.241.216.11

Computing statistics for 600 seconds...
^C
C:\Users\Admin>netstat -e
Interface Statistics

                Received            Sent
Bytes           354148145          10582405
Unicast packets    242635             115430
Non-unicast packets  3225               715
Discards          0                  0
Errors            0                  0
Unknown protocols 0
C:\Users\Admin>

```

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26. After viewing the results, close the command prompt window.

27. Now, switch to the Attacker Machine-2 virtual machine.

28. In the login page, the attacker username will be selected by default. Enter password as toor in the Password field and press Enter to log in to the machine.

Note: If a Parrot Updater pop-up appears at the top-right corner of Desktop, ignore and close it.

Note: If a Question pop-up window appears asking you to update the machine, click No to close the window.

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29. Click the MATE Terminal icon at the top of the Desktop window to open a Terminal window.

30. A Parrot Terminal window appears. In the terminal window, type `tracert www.certifiedhacker.com` and press Enter to view the hops that the packets made before reaching the destination.

Note: As we have set up a simple network, you can find the direct hop from the source to the target destination. However, screenshots may vary depending on the target destination.

```

attacker@parrot|~|
└─$ tracert www.certifiedhacker.com
tracert to www.certifiedhacker.com [162.241.216.11], 30 hops max, 60 byte packets
 1  10.10.1.1 (10.10.1.1)  1.176 ms  1.140 ms  1.121 ms
 2  192.168.1.1 (192.168.1.1)  1.919 ms  1.897 ms  1.877 ms
 3  172.18.0.1 (172.18.0.1)  2.462 ms  2.442 ms  2.420 ms
 4  192.168.100.6 (192.168.100.6)  2.405 ms  2.385 ms  2.361 ms
 5  185.254.56.137 (185.254.56.137)  2.342 ms  2.321 ms  2.293 ms
 6  ve1202.core2.lon3.he.net (216.66.95.117)  3.417 ms  *  *
 7  100ge0-36.core3.lon1.he.net (184.105.65.2)  2.729 ms  3.738 ms  3.700 ms
 8  ldn-b5-link.ip.twelve99.net (213.248.93.81)  3.686 ms  3.667 ms  3.648 ms
 9  ldn-bb1-link.ip.twelve99.net (62.115.121.148)  3.622 ms  *  *
10  ldn-b11-link.ip.twelve99.net (62.115.141.247)  3.573 ms  3.552 ms  ldn-b11-link.ip.twelve99.net (62.115.138.169)  3.524 ms
11  ntt-ic-364515-ldn-b11.c.telia.net (62.115.162.71)  17.554 ms  17.535 ms  9.783 ms
12  ae-0.r21.londen12.uk.bb.gin.ntt.net (129.250.3.214)  21.122 ms  21.063 ms  *
13  ae-13.r25.asbna02.us.bb.gin.ntt.net (129.250.2.111)  81.296 ms  *  *
14  ae-6.r20.dllstx14.us.bb.gin.ntt.net (129.250.5.12)  115.033 ms  115.008 ms  114.981 ms
15  ae-14.r24.dllstx09.us.bb.gin.ntt.net (129.250.3.37)  114.296 ms  115.514 ms  115.488 ms
16  ae-2.r11.dllstx09.us.bb.gin.ntt.net (129.250.5.14)  114.878 ms  ae-0.r29.dllstx09.us.bb.gin.ntt.net (129.250.2.90)  115.436 ms  115.411 ms
17  ae-9.r10.dllstx09.us.bb.gin.ntt.net (129.250.2.103)  117.552 ms  116.527 ms  ce-0-16-0-3.r11.dllstx09.us.ce.gin.ntt.net (131.103.117.42)  110.565 ms
18  xe-2-0-1.rtrn2.dall.net.unifiedlayer.com (162.215.243.5)  114.036 ms  xe-2-0-1.rtrn2.dall.net.unifiedlayer.com (162.215.243.7)  117.532 ms  ce-0-16-0-3.r10.dllstx09.us.ce.gin.ntt.net (128.242.179.18)  109.373 ms
19  162-215-243-21.unifiedlayer.com (162.215.243.21)  118.799 ms  162-215-243-23.unifiedlayer.com (162.215.243.23)  115.669 ms  xe-2-0-0.rtrn1.dall.net.unifiedlayer.com (162.215.243.9)  114.620 ms
20  162-241-0-30.unifiedlayer.com (162.241.0.30)  118.730 ms  162-215-243-23.unifiedlayer.com (162.215.243.23)  116.531 ms  162-215-243-21.unifiedlayer.com (162.215.243.21)  118.612 ms

```

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31. In the terminal window, type `dig ns [Target Domain]` (in this case, the target domain is `www.certifiedhacker.com`); press Enter.

Note: In this command, `ns` returns name servers in the result

Note: `dig` stands for Domain Information Groper used by the network administrators for troubleshooting the network and DNS nameservers.

32. The above command retrieves information about all the DNS name servers of the target domain and displays it in the ANSWER SECTION, as shown in the screenshot below.

Note: On Linux-based systems, the `dig` command is used to query the DNS name servers to retrieve information about target host addresses, name servers, mail exchanges, etc.

```

Parrot Terminal
File Edit View Search Terminal Help
[attacker@parrot]--
└─$ dig ns www.certifiedhacker.com

;<<> DiG 9.16.4-Debian <<> ns www.certifiedhacker.com
;; global options: +cmd
;; Got answer:
;; ->>HEADER<<- opcode: QUERY, status: NOERROR, id: 48268
;; flags: qr rd ra; QUERY: 1, ANSWER: 3, AUTHORITY: 0, ADDITIONAL: 1

;; OPT PSEUDOSECTION:
; EDNS: version: 0, flags:;, udp: 512
;; QUESTION SECTION:
www.certifiedhacker.com.      IN      NS

;; ANSWER SECTION:
www.certifiedhacker.com. 14400 IN      CNAME   certifiedhacker.com.
certifiedhacker.com.    21600 IN      NS      ns2.bluehost.com.
certifiedhacker.com.    21600 IN      NS      ns1.bluehost.com.

;; Query time: 103 msec
;; SERVER: 8.8.8.8#53(8.8.8.8)
;; WHEN:
;; MSG SIZE rcvd: 111

[attacker@parrot]--
└─$
    
```

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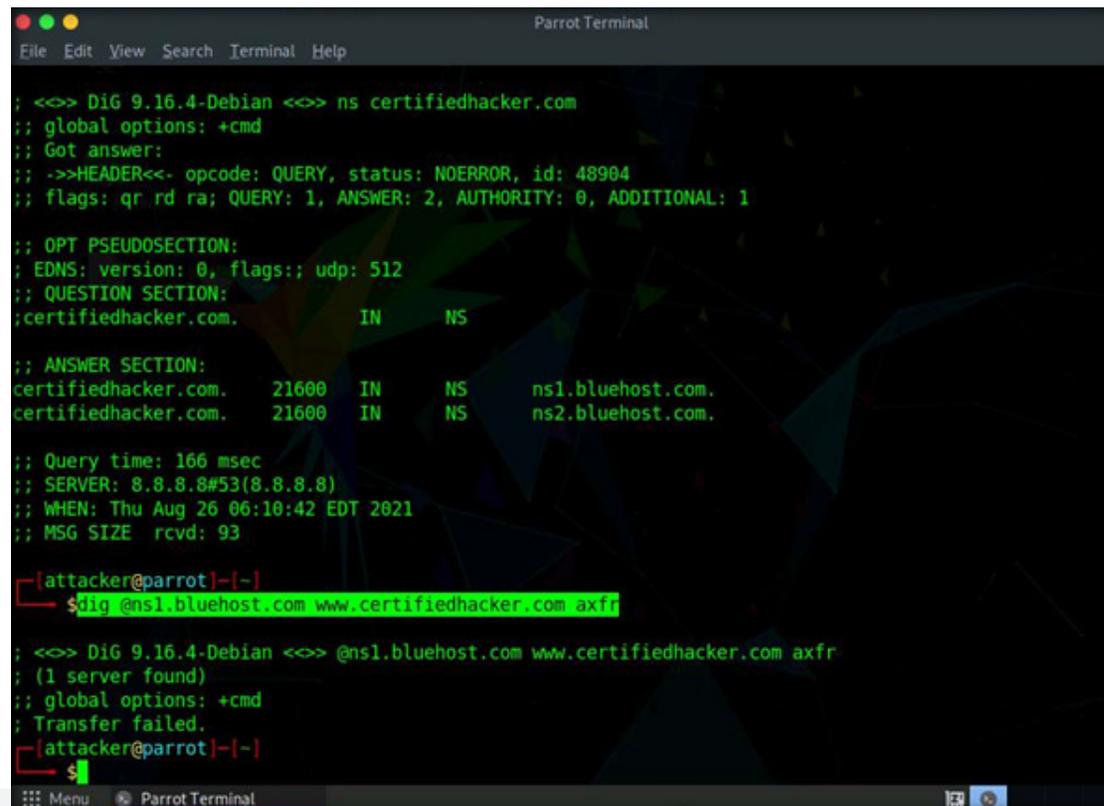
33. In the terminal window type `dig @[NameServer] [Target Domain] axfr` (in this example, the name server is `ns1.bluehost.com` and the target domain is `www.certifiedhacker.com`); press Enter.

Note: In this command, `axfr` retrieves zone information.

34. The result appears, displaying that the server is available, but that the Transfer failed., as shown in the screenshot below.

Note: After retrieving DNS name server information, the attacker can use one of the servers to test whether the target DNS allows zone transfers or not. In this case, zone transfers are not allowed for the target domain; this is why the command resulted in the message: Transfer failed. A penetration tester should attempt DNS zone transfers on different domains of the target organization.

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```

Parrot Terminal
File Edit View Search Terminal Help

<<>> DiG 9.16.4-Debian <<>> ns certifiedhacker.com
;; global options: +cmd
;; Got answer:
;; ->>HEADER<<- opcode: QUERY, status: NOERROR, id: 48904
;; flags: qr rd ra; QUERY: 1, ANSWER: 2, AUTHORITY: 0, ADDITIONAL: 1

;; OPT PSEUDOSECTION:
;; EDNS: version: 0, flags:;, udp: 512
;; QUESTION SECTION:
;certifiedhacker.com.      IN      NS

;; ANSWER SECTION:
certifiedhacker.com.     21600  IN      NS      ns1.bluehost.com.
certifiedhacker.com.     21600  IN      NS      ns2.bluehost.com.

;; Query time: 166 msec
;; SERVER: 8.8.8.8#53(8.8.8.8)
;; WHEN: Thu Aug 26 06:10:42 EDT 2021
;; MSG SIZE rcvd: 93

[attacker@parrot]-[~]
└─$ dig @ns1.bluehost.com www.certifiedhacker.com axfr

<<>> DiG 9.16.4-Debian <<>> @ns1.bluehost.com www.certifiedhacker.com axfr
(1 server found)
;; global options: +cmd
; Transfer failed.

[attacker@parrot]-[~]
└─$
    
```

35. This concludes the demonstration showing how to perform network troubleshooting using various command line utilities and tools.
36. Close all open windows.
37. Turn off the Attacker Machine-2 virtual machine.

EXERCISE 1: NETWORK TROUBLESHOOTING USING COMMAND LINE UTILITIES AND TOOLS

EXERCISE 2: NETWORK TROUBLESHOOTING USING NMAP

Nmap (“Network Mapper”) is a security scanner for network exploration and hacking.

LAB SCENARIO

A security professional must have the required knowledge of various Nmap scans that can be performed while network troubleshooting. Nmap scans can assist in identifying active hosts, open ports, services and processes running on the machines and so on.

OBJECTIVE

This lab will demonstrate how to do network troubleshooting using Nmap.

OVERVIEW OF NMAP

Nmap allows you to discover hosts, ports, and services on a computer network, thereby creating a “map” of the network. It sends specially crafted packets to the target host and then analyzes the responses to accomplish its goal. It scans vast networks of literally hundreds of thousands of machines. Nmap includes many mechanisms for port scanning (TCP and UDP), OS detection, version detection, ping sweeps, and so on.

Security professionals can use Nmap for network inventory, managing service upgrade schedules, and monitoring host or service uptime. You can use Nmap to extract information such as live hosts on the network, open ports, services (application name and version), type of packet filters/firewalls, MAC details, and OSs along with their versions.

Note: Ensure that Admin Machine-1 and PfSense Firewall virtual machines are running.

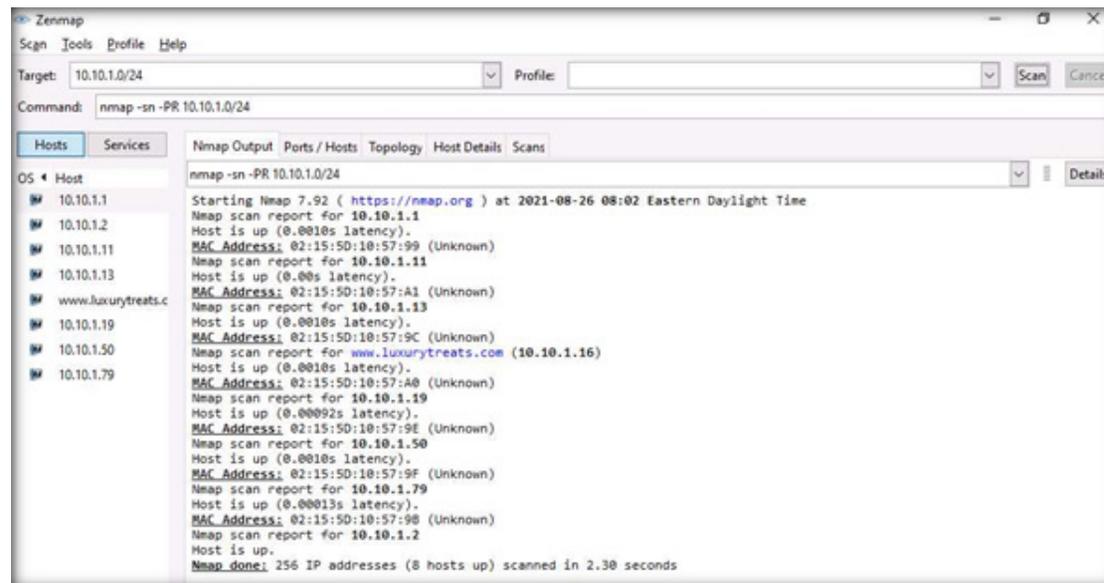
1. In the Admin Machine-1 virtual machine, navigate to the Desktop and double-click Nmap - Zenmap GUI shortcut.

2. The Nmap - Zenmap GUI appears; in the Command field, type `nmap -sn -PR [Target IP Address Range]` (here, the target IP address range is 10.10.1.0/24) and click Scan.

Note: `-sn`: disables port scan and `-PR`: performs ARP ping scan.

3. The scan results appear, indicating that the target Host is up.

Note: The ARP ping scan probes ARP request to target host; an ARP response means that the host is active.

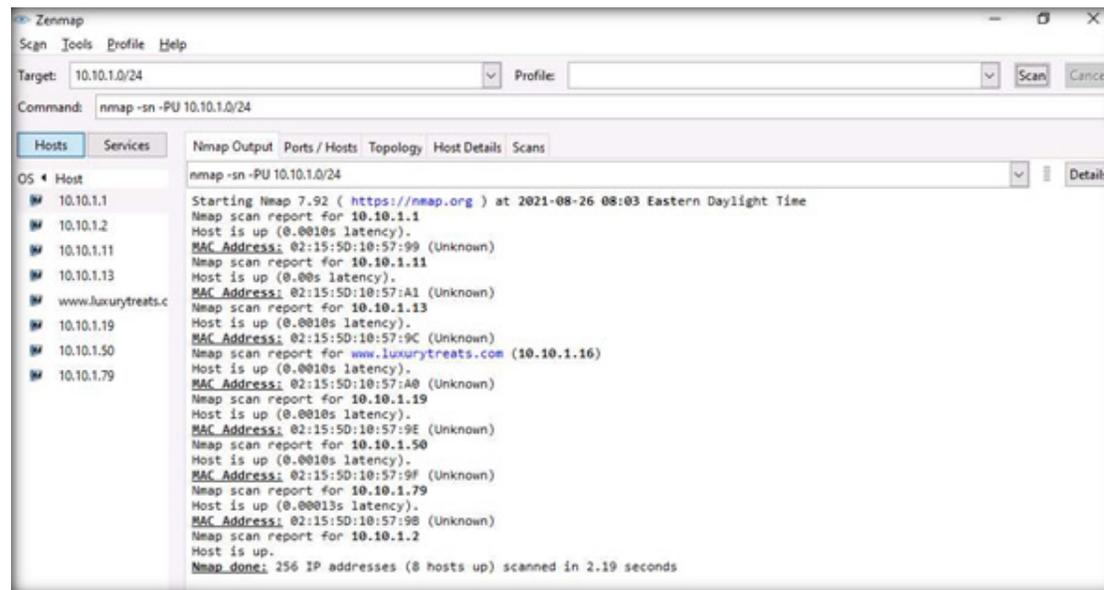


EXERCISE 2:
NETWORK
TROUBLESHOOTING
USING NMAP

4. In the Command field, type `nmap -sn -PU [Target IP Address Range]`, (here, the target IP address range is `10.10.1.0/24`) and click Scan. The scan results appear, indicating the target Host is up, as shown in the screenshot below.

Note: `-PU`: performs the UDP ping scan.

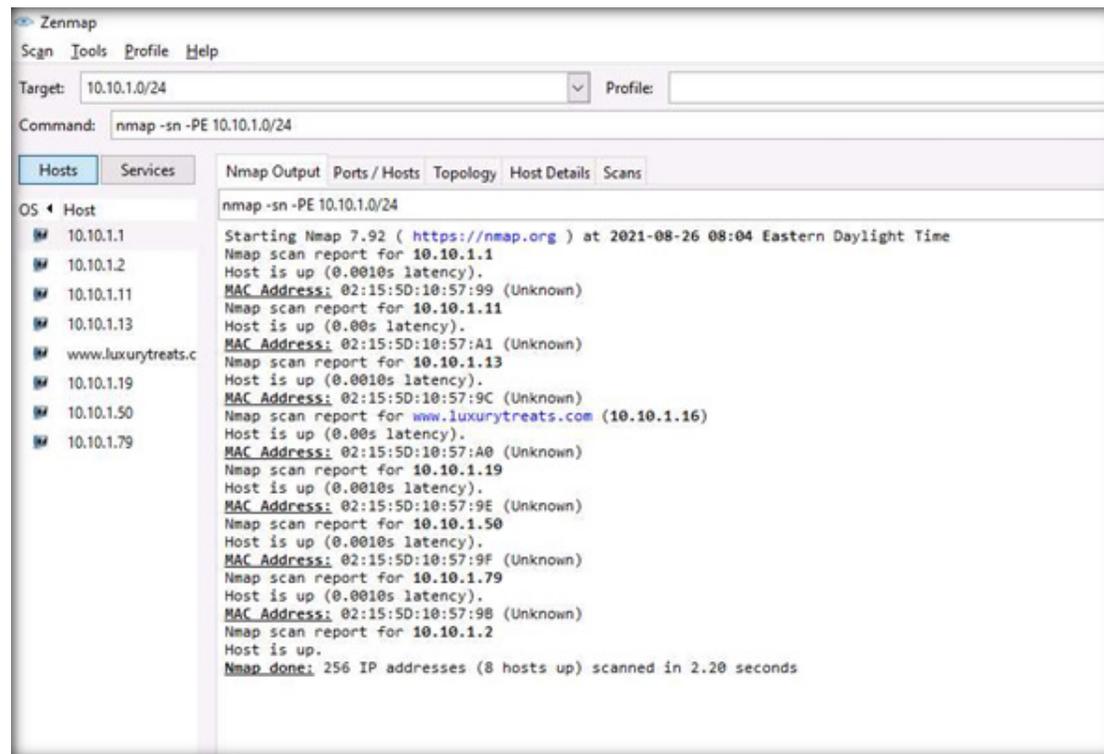
Note: The UDP ping scan sends UDP packets to the target host; a UDP response means that the host is active. If the target host is offline or unreachable, various error messages such as “host/network unreachable” or “TTL exceeded” could be returned.



EXERCISE 2:
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5. Now, we will perform the ICMP ECHO ping scan. In the Command field, type `nmap -sn -PE [Target IP Address Range]`, (here, the target IP address range is `10.10.1.0/24`) and click Scan. The scan results appear, indicating that the target Host is up, as shown in the screenshot below. Note: `-PE`: performs the ICMP ECHO ping scan.

Note: The ICMP ECHO ping scan involves sending ICMP ECHO requests to a host. If the target host is alive, it will return an ICMP ECHO reply. This scan is useful for locating active devices or determining if the ICMP is passing through a firewall.

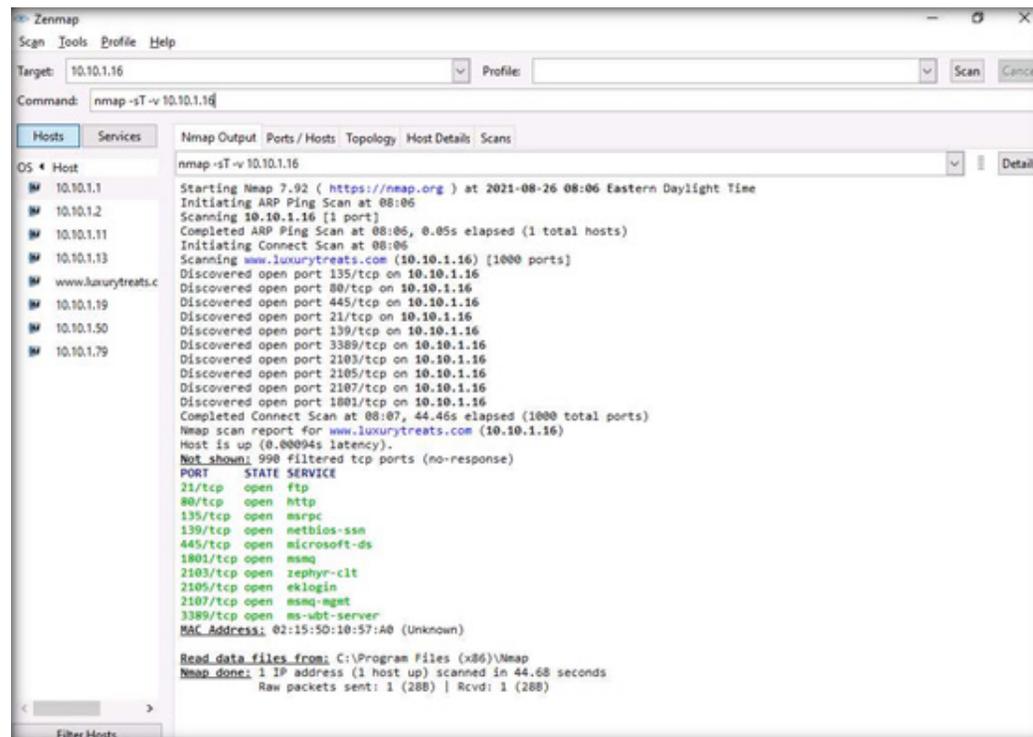


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6. The Nmap - Zenmap GUI appears; in the Command field, type `nmap -sT -v [Target IP Address]` (here, the target IP address is 10.10.1.16) and click Scan.

Note: `-sT`: performs the TCP connect/full open scan and `-v`: enables the verbose output (include all hosts and ports in the output).

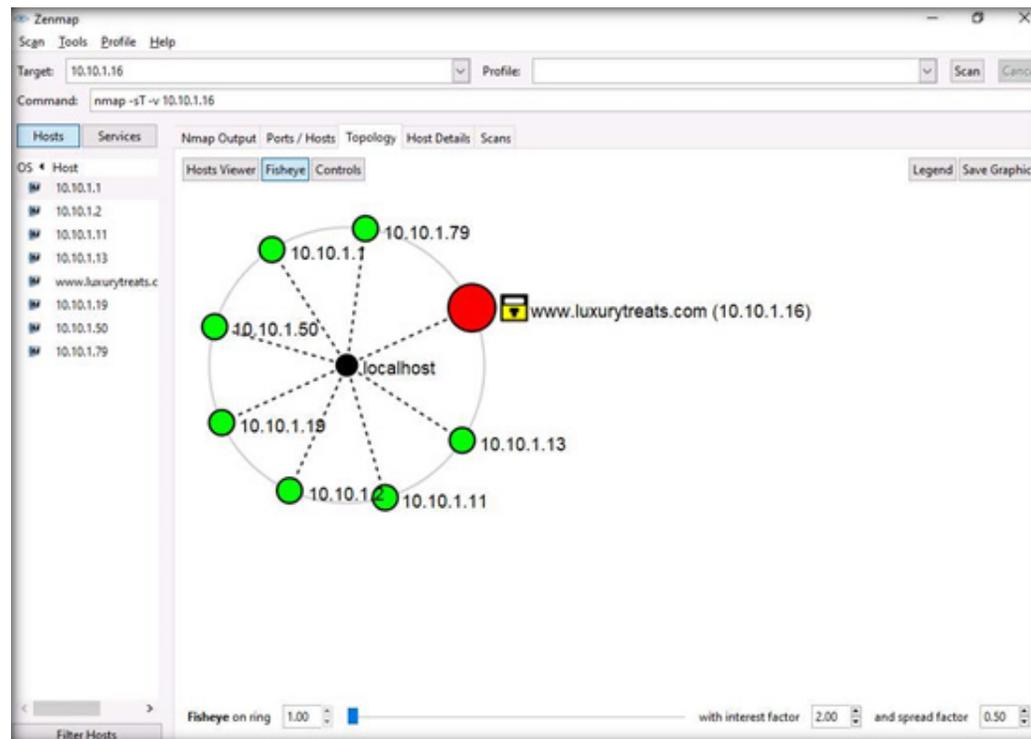
7. The scan results appear, displaying all the open TCP ports and services running on the target machine, as shown in the screenshot below. Note: TCP connect scan completes a three-way handshake with the target machine. In the TCP three-way handshake, the client sends a SYN packet, which the recipient acknowledges with the SYN+ACK packet. In turn, the client acknowledges the SYN+ACK packet with an ACK packet to complete the connection. Once the handshake is completed, the client sends an RST packet to end the connection.



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TROUBLESHOOTING
USING NMAP

8. Click the Topology tab to view the topology of the target network that contains the provided IP address and click the Fisheye option to view the topology clearly.

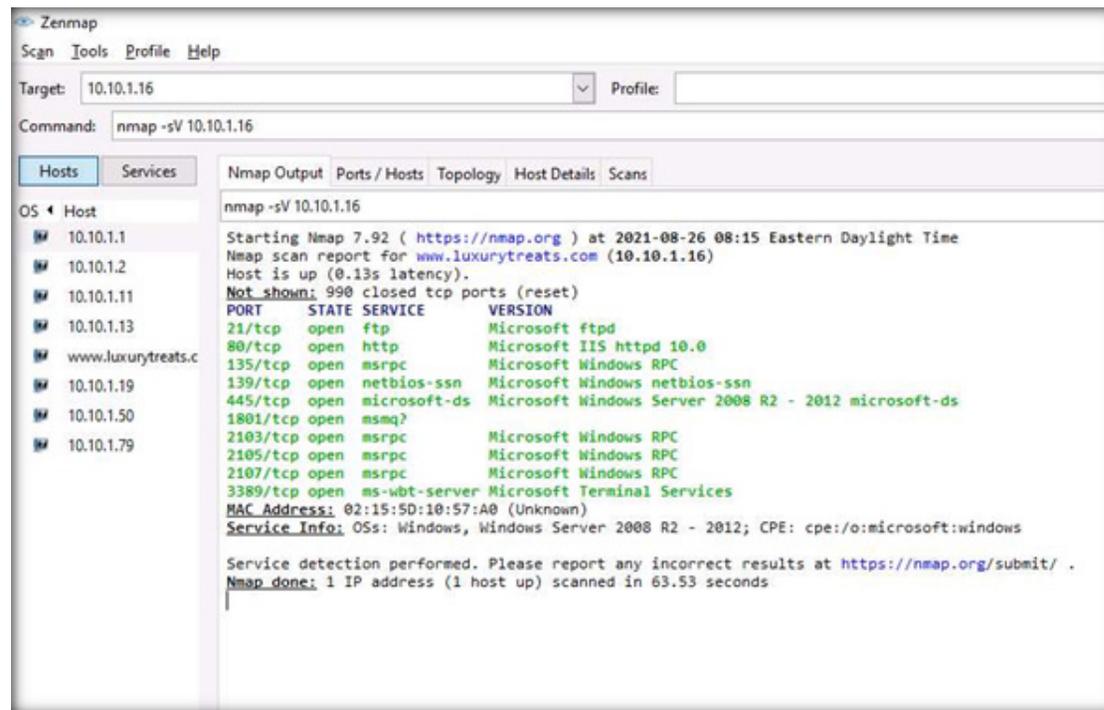
EXERCISE 2:
NETWORK
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9. Similarly, you can explore other tabs such as Ports/Hosts, Host Details, Scans, Services to view detailed information regarding the scan.
 Note: You can use any of these services and their open ports to enter into the target network/host and establish a connection.

10. In the Command field, type `nmap -sV [Target IP Address]` (here, the target IP address is 10.10.1.16) and click Scan.
 Note: `-sV`: detects service versions.

11. The scan results show the open ports and the version of services running on the ports, as shown in the screenshot below.
 Note: Service version detection helps you to obtain information about the running services and their versions on a target system. Obtaining an accurate service version number allows you to determine the exploits to which the target system is vulnerable.



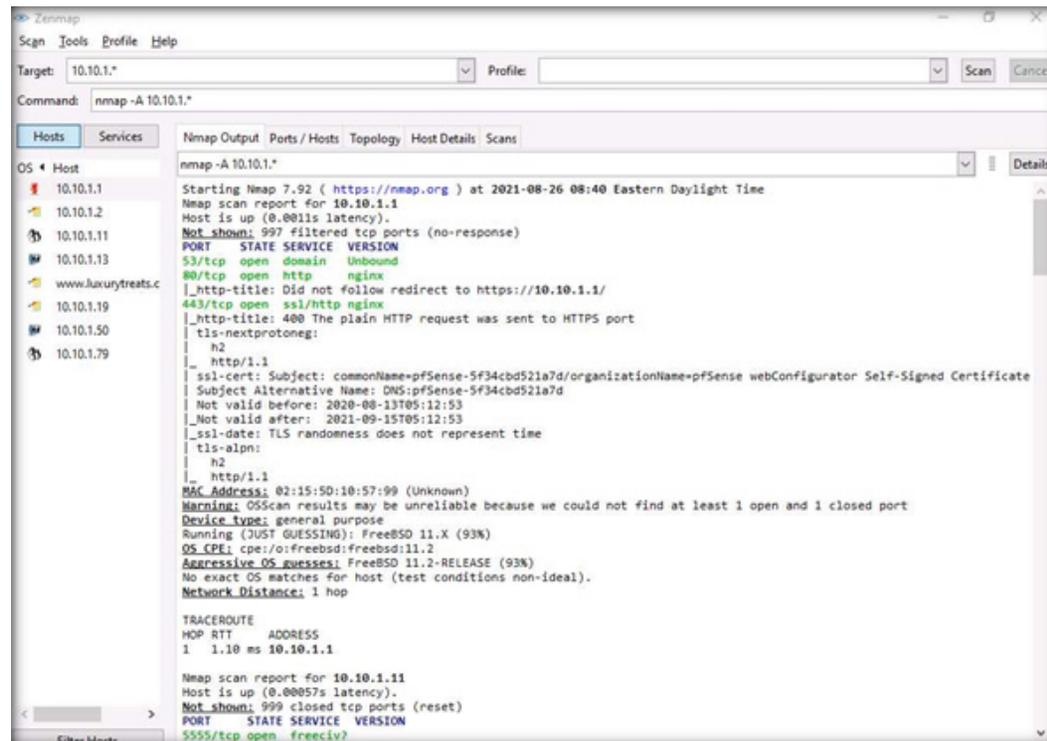
EXERCISE 2:
 NETWORK
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12. In the Command field, type `nmap -A [Target Subnet]` (here, target subnet is `10.10.1.*`) and click Scan. By providing the "*" (asterisk) wildcard, you can scan a whole subnet or IP range.

Note: `-A`: enables aggressive scan. The aggressive scan option supports OS detection (`-O`), version scanning (`-sV`), script scanning (`-sC`), and traceroute (`--traceroute`). You should not use `-A` against target networks without permission.

13. Nmap scans the entire network and displays information for all the hosts that were scanned, along with the open ports and services, device type, details of OS, etc. as shown in the screenshot below.

Note: The scan will take a while to finish.



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14. Apart from the aforementioned network scanning techniques, you can also use the following scanning techniques to perform network troubleshooting on a local network.

- ICMP Timestamp and Address Mask Ping Scan: These techniques are alternatives for the traditional ICMP ECHO ping scan, which are used to determine whether the target host is live specifically when administrators block the ICMP ECHO pings.

Example –

ICMP timestamp ping scan

```
# nmap -sn -PP [target IP address]
```

ICMP address mask ping scan

```
# nmap -sn -PM [target IP address]
```

- TCP SYN Ping Scan: This technique sends empty TCP SYN packets to the target host, ACK response means that the host is active.
nmap -sn -PS [target IP address]
- TCP ACK Ping Scan: This technique sends empty TCP ACK packets to the target host; an RST response means that the host is active.
nmap -sn -PA [target IP address]
- IP Protocol Ping Scan: This technique sends different probe packets of different IP protocols to the target host, any response from any probe indicates that a host is active.
nmap -sn -PO [target IP address]
- IDLE/IPID Header Scan: A TCP port scan method that can be used to send a spoofed source address to a computer to discover what services are available.
nmap -sl -v [target IP address]
- SCTP INIT Scan: An INIT chunk is sent to the target host; an INIT+ACK chunk response implies that the port is open, and an ABORT Chunk response means that the port is closed.
nmap -sY -v [target IP address]
- SCTP COOKIE ECHO Scan: A COOKIE ECHO chunk is sent to the target host; no response implies that the port is open and ABORT Chunk response means that the port is closed.
nmap -sZ -v [target IP address]

15. This concludes the demonstration showing how to troubleshoot network using various Nmap scanning techniques.
16. Close all open windows and document all the acquired information.
17. Turn off the Admin Machine-1 virtual machine.

EXERCISE 2: NETWORK TROUBLESHOOTING USING NMAP

EXERCISE 3: NETWORK TROUBLESHOOTING USING HPING³

Hping²/Hping³ is a command-line-oriented network scanning and packet crafting tool for the TCP/IP protocol that sends ICMP echo requests and supports TCP, UDP, ICMP, and raw-IP protocol.

LAB SCENARIO

A security professional must have the required knowledge of various Hping³ scanning techniques that can be performed while network troubleshooting. Using Hping³, you can study the behavior of an idle host and gain information about the target such as the services that the host offers, the ports supporting the services, and the OS of the target.

OBJECTIVE

This lab will demonstrate how to do network troubleshooting using Hping³.

OVERVIEW OF NMAP

Hping³ performs network security auditing, firewall testing, manual path MTU discovery, advanced traceroute, remote OS fingerprinting, remote uptime guessing, TCP/IP stacks auditing, and other functions. It can send custom TCP/IP packets and display target replies similarly to a ping program with ICMP replies

Note: Ensure that the PfSense Firewall virtual machine is running.

1. Turn on the Attacker Machine-2 and Web Server virtual machines.

2. Switch to Attacker Machine-2, in the login page, the attacker username will be selected by default. Enter password as toor in the Password field and press Enter to log in to the machine.

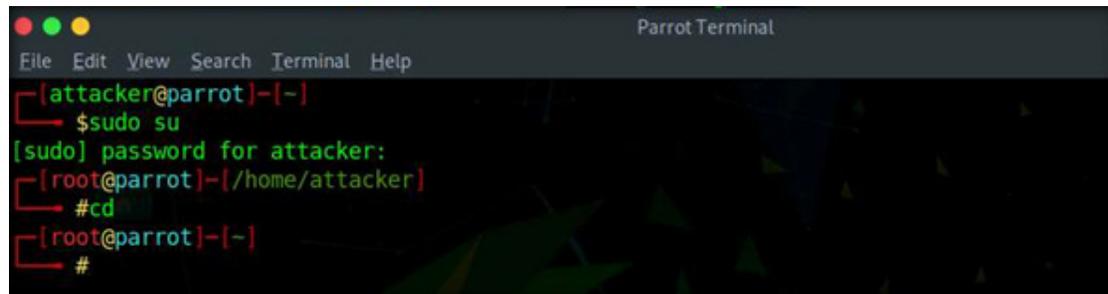
Note: If a Parrot Updater pop-up appears at the top-right corner of Desktop, ignore and close it.

Note: If a Question pop-up window appears asking you to update the machine, click No to close the window.

3. Click the MATE Terminal icon at the top of the Desktop window to open a Terminal window.

EXERCISE 3: NETWORK TROUBLESHOOTING USING HPING³

4. A Parrot Terminal window appears. In the terminal window, type `sudo su` and press Enter to run the programs as a root user.
5. In the `[sudo]` password for attacker field, type `toor` as a password and press Enter.
Note: The password that you type will not be visible.
6. Now, type `cd` and press Enter to jump to the root directory.



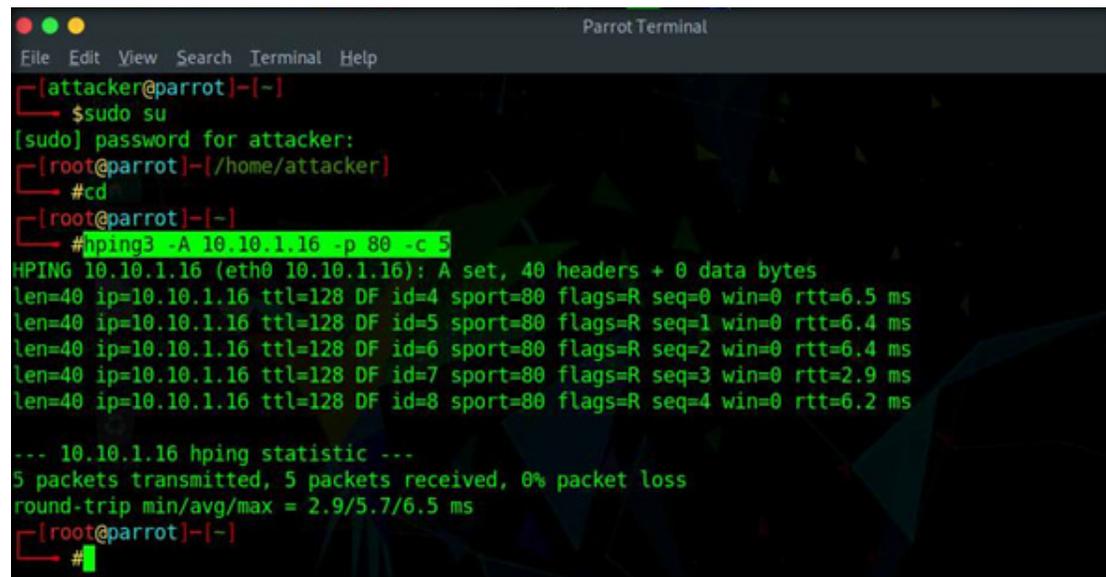
```
Parrot Terminal
File Edit View Search Terminal Help
[attacker@parrot]~$ sudo su
[sudo] password for attacker:
[root@parrot]~/home/attacker# cd
[root@parrot]~#
```

EXERCISE 3: NETWORK TROUBLESHOOTING USING HPING3

7. A Parrot Terminal window appears. In the terminal window, type `hping3 -A [Target IP Address] -p 80 -c 5` (here, the target machine is Web Server [10.10.1.16]) and press Enter.

Note: In this command, `-A` specifies setting the ACK flag, `-p` specifies the port to be scanned (here, 80), and `-c` specifies the packet count (here, 5).

8. In a result, the number of packets sent and received is equal, indicating that the respective port is open, as shown in the screenshot below. Note: The ACK scan sends an ACK probe packet to the target host; no response means that the port is filtered. If an RST response returns, this means that the port is closed.



```
Parrot Terminal
File Edit View Search Terminal Help
[attacker@parrot]-[~]
└─$ sudo su
[sudo] password for attacker:
[~] [root@parrot]-[~/home/attacker]
└─# cd
[~] [root@parrot]-[~]
└─# hping3 -A 10.10.1.16 -p 80 -c 5
HPING 10.10.1.16 (eth0 10.10.1.16): A set, 40 headers + 0 data bytes
len=40 ip=10.10.1.16 ttl=128 DF id=4 sport=80 flags=R seq=0 win=0 rtt=6.5 ms
len=40 ip=10.10.1.16 ttl=128 DF id=5 sport=80 flags=R seq=1 win=0 rtt=6.4 ms
len=40 ip=10.10.1.16 ttl=128 DF id=6 sport=80 flags=R seq=2 win=0 rtt=6.4 ms
len=40 ip=10.10.1.16 ttl=128 DF id=7 sport=80 flags=R seq=3 win=0 rtt=2.9 ms
len=40 ip=10.10.1.16 ttl=128 DF id=8 sport=80 flags=R seq=4 win=0 rtt=6.2 ms

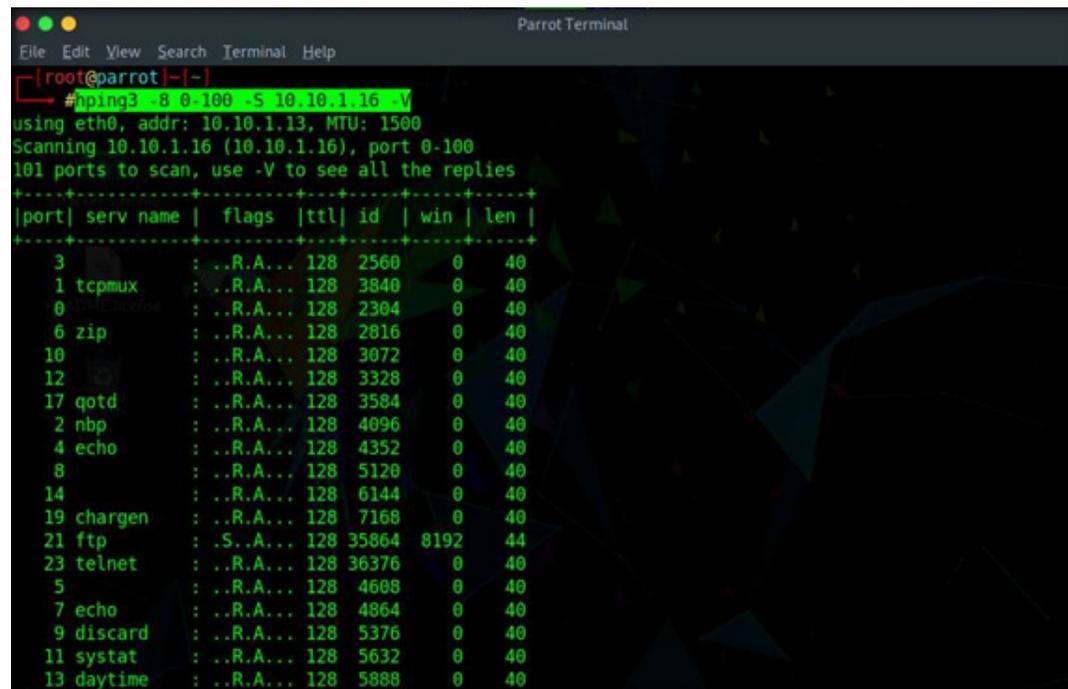
--- 10.10.1.16 hping statistic ---
5 packets transmitted, 5 packets received, 0% packet loss
round-trip min/avg/max = 2.9/5.7/6.5 ms
[~] [root@parrot]-[~]
└─#
```

EXERCISE 3: NETWORK TROUBLESHOOTING USING HPING3

9. In the terminal window, type `hping3 -8 0-100 -S [Target IP Address] -V` (here, the target machine is Web Server [10.10.1.16]) and press Enter. Note: In this command, `-8` specifies a scan mode, `-p` specifies the range of ports to be scanned (here, 0-100), and `-V` specifies the verbose mode.

10. The result appears, displaying the open ports along with the name of service running on each open port, as shown in the screenshot below.

Note: The SYN scan principally deals with three of the flags: SYN, ACK, and RST. You can use these three flags for gathering illegal information from servers during the enumeration process.



```

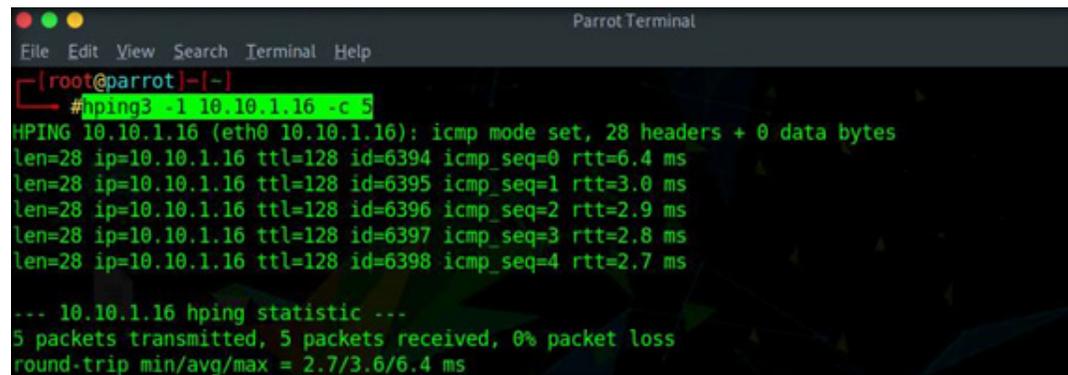
[root@parrot]# hping3 -8 0-100 -S 10.10.1.16 -V
using eth0, addr: 10.10.1.13, MTU: 1500
Scanning 10.10.1.16 (10.10.1.16), port 0-100
101 ports to scan, use -V to see all the replies
+-----+
|port| serv name | flags | ttl | id | win | len |
+-----+
  3   : ..R.A... 128 2560  0  40
  1 tcpmux  : ..R.A... 128 3840  0  40
  0    : ..R.A... 128 2304  0  40
  6 zip    : ..R.A... 128 2816  0  40
 10    : ..R.A... 128 3072  0  40
 12    : ..R.A... 128 3328  0  40
 17 qotd  : ..R.A... 128 3584  0  40
  2 nbp   : ..R.A... 128 4096  0  40
  4 echo  : ..R.A... 128 4352  0  40
  8    : ..R.A... 128 5120  0  40
 14    : ..R.A... 128 6144  0  40
 19 chargen : ..R.A... 128 7168  0  40
 21 ftp   : .S.A... 128 35864 8192 44
 23 telnet : ..R.A... 128 36376  0  40
  5    : ..R.A... 128 4608  0  40
  7 echo  : ..R.A... 128 4864  0  40
  9 discard : ..R.A... 128 5376  0  40
 11 systat : ..R.A... 128 5632  0  40
 13 daytime : ..R.A... 128 5888  0  40
  
```

EXERCISE 3:
NETWORK
TROUBLESHOOTING
USING HPING3

11. In the terminal window, type `hping3 -I [Target IP Address] -c 5` (here, the target machine is Web Server [10.10.1.16]) and press Enter.
Note: In this command, `-I` specifies ICMP mode, and `-c` specifies the packet count (here, 5).

12. In this command, `hping` sends an ICMP echo request to the target machine and receives an ICMP reply similarly to a ping utility, as shown in the screenshot below.

Note: A ping sweep or Internet Control Message Protocol (ICMP) scanning is a process of sending an ICMP request or ping to all the hosts on the network to determine the ones that are up.

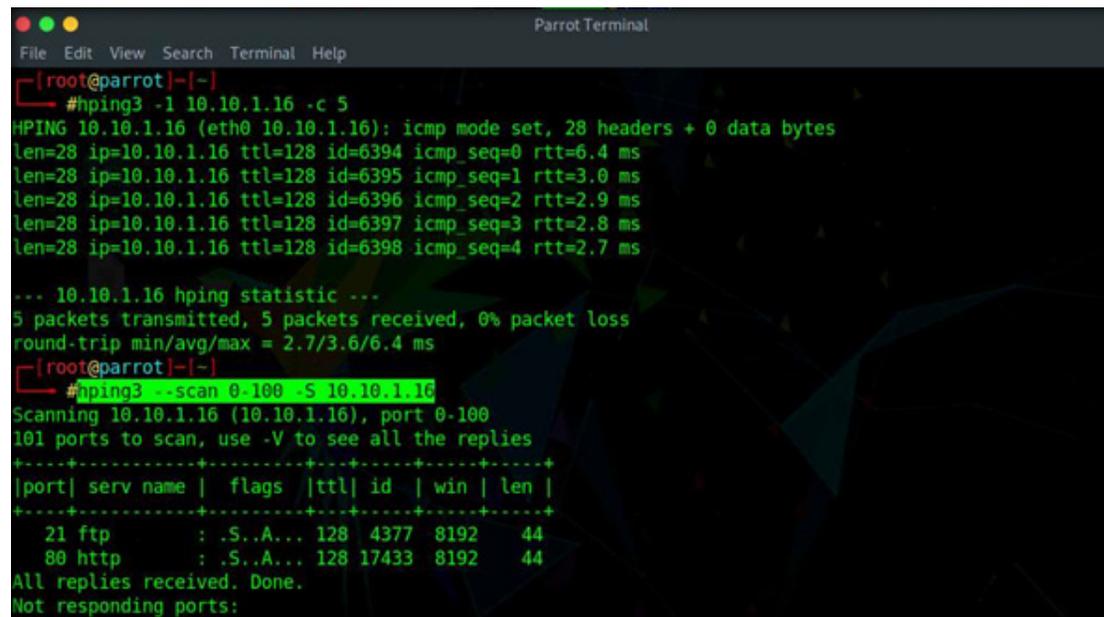


```
Parrot Terminal
File Edit View Search Terminal Help
-[root@parrot]-[-]
#hping3 -I 10.10.1.16 -c 5
HPING 10.10.1.16 (eth0 10.10.1.16): icmp mode set, 28 headers + 0 data bytes
len=28 ip=10.10.1.16 ttl=128 id=6394 icmp_seq=0 rtt=6.4 ms
len=28 ip=10.10.1.16 ttl=128 id=6395 icmp_seq=1 rtt=3.0 ms
len=28 ip=10.10.1.16 ttl=128 id=6396 icmp_seq=2 rtt=2.9 ms
len=28 ip=10.10.1.16 ttl=128 id=6397 icmp_seq=3 rtt=2.8 ms
len=28 ip=10.10.1.16 ttl=128 id=6398 icmp_seq=4 rtt=2.7 ms
... 10.10.1.16 hping statistic ...
5 packets transmitted, 5 packets received, 0% packet loss
round-trip min/avg/max = 2.7/3.6/6.4 ms
```

EXERCISE 3: NETWORK TROUBLESHOOTING USING HPING3

13. In the terminal window, type `hping3 --scan 0-100 -S [Target IP Address]` (here, the target machine is Web Server [10.10.1.16]) and press Enter. Note: In this command, `--scan` specifies the port range to scan, `0-100` specifies the range of ports to be scanned, and `-S` specifies setting the SYN flag.

14. The result shows the open ports and names of the services running on the target IP address, as shown in the screenshot below. Note: In the TCP stealth scan, the TCP packets are sent to the target host; if a SYN+ACK response is received, it indicates that the ports are open.



```

Parrot Terminal
File Edit View Search Terminal Help
[~][root@parrot]-[~]
[~] #hping3 -I 10.10.1.16 -c 5
HPING 10.10.1.16 (eth0 10.10.1.16): icmp mode set, 28 headers + 0 data bytes
len=28 ip=10.10.1.16 ttl=128 id=6394 icmp_seq=0 rtt=6.4 ms
len=28 ip=10.10.1.16 ttl=128 id=6395 icmp_seq=1 rtt=3.0 ms
len=28 ip=10.10.1.16 ttl=128 id=6396 icmp_seq=2 rtt=2.9 ms
len=28 ip=10.10.1.16 ttl=128 id=6397 icmp_seq=3 rtt=2.8 ms
len=28 ip=10.10.1.16 ttl=128 id=6398 icmp_seq=4 rtt=2.7 ms

... 10.10.1.16 hping statistic ...
5 packets transmitted, 5 packets received, 0% packet loss
round-trip min/avg/max = 2.7/3.6/6.4 ms
[~][root@parrot]-[~]
[~] #hping3 --scan 0-100 -S 10.10.1.16
Scanning 10.10.1.16 (10.10.1.16), port 0-100
101 ports to scan, use -V to see all the replies
+-----+-----+-----+-----+-----+
|port| serv name | flags |ttl| id | win | len |
+-----+-----+-----+-----+-----+
 21 ftp      : .S..A... 128 4377 8192 44
 80 http     : .S..A... 128 17433 8192 44
All replies received. Done.
Not responding ports:
    
```

EXERCISE 3:
NETWORK
TROUBLESHOOTING
USING HPING3

15. Apart from the aforementioned network scanning and troubleshooting techniques, you can also use the following scanning techniques:

- ACK scan: `hping3 -A [Target IP Address] -p 80`
- UDP scan: `hping3 -2 [Target IP Address] -p 80 -c 5`
- Collect initial sequence number: `hping3 [Target IP Address] -Q -p 139 -s`
- Entire subnet scan for live host: `hping3 -1 [Target Subnet] --rand-dest -I eth0`
- Scan entire subnet for live host: `hping3 -1 [Target IP Address] --rand-dest -I eth0`
- SYN flooding a victim: `hping3 -S [Spoofed IP Address] -a [Target IP Address] -p 22 --flood`

16. This concludes the demonstration showing how to perform network troubleshooting on the target network using Hping³.

17. Close all open windows and document all the acquired information.

18. Turn off Web Server virtual machine.

EXERCISE 3: NETWORK TROUBLESHOOTING USING HPING³

EXERCISE 4: ACCESS REMOTE MACHINE USING PuTTY

PuTTY is a terminal emulator application that supports protocols such as SSH, Telnet, Rlogin, and serial for Windows and Unix-like operating systems.

LAB SCENARIO

A security professional must have the required knowledge to remotely access any machine in the local network to examine it for any exploits or malicious files.

OBJECTIVE

This lab will demonstrate how to access remote machine using PuTTY.

OVERVIEW OF PuTTY

PuTTY helps to access and manage remote Linux servers. It is an FTP or SSH FTP (SFTP) client for transferring files and it generates hashes for passwords. It offers command-line Secure Copy Protocol (SCP) and SSH File Transfer Protocol (SFTP) clients called “pscp” and “psftp,” respectively and provides control over port forwarding with SSH (local, remote, or dynamic port forwarding), including built-in handling of X11 forwarding.

Note: Ensure that Attacker Machine-2 and PfSense Firewall virtual machines are running.

1. Turn on the Admin Machine-1 virtual machine.

2. In the Attacker Machine-2 machine, click the MATE Terminal icon at the top of the Desktop window to open a Terminal window.

3. A Parrot Terminal window appears. In the terminal window, type `sudo su` and press Enter to run the programs as a root user.

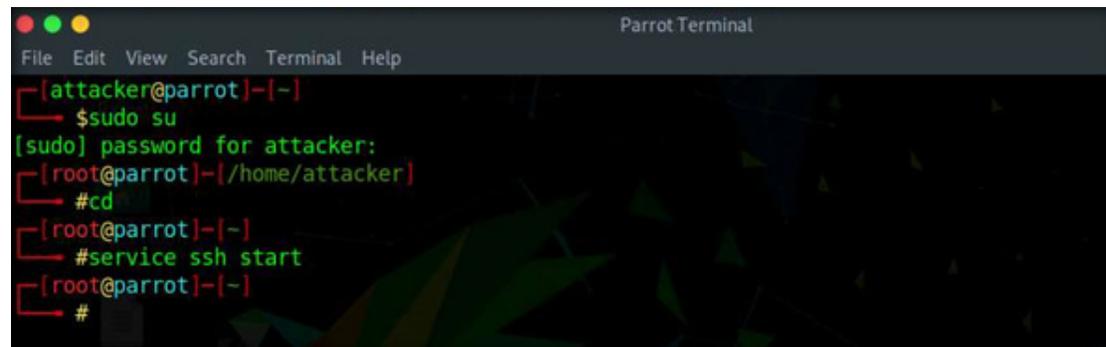
4. In the [sudo] password for attacker field, type `toor` as a password and press Enter.

Note: The password that you type will not be visible.

5. Now, type `cd` and press Enter to jump to the root directory.

EXERCISE 4: ACCESS REMOTE MACHINE USING PUTTY

6. A Parrot Terminal window appears. In the terminal window, type `service ssh start` and press Enter to start the SSH service in the machine. Note: Here, we will remotely access Attacker Machine-2 using Admin Machine-1.



```
Parrot Terminal
File Edit View Search Terminal Help
[attacker@parrot]-[-]
└─$ sudo su
[sudo] password for attacker:
[root@parrot]-[/home/attacker]
└─# cd
[root@parrot]-[-]
└─# service ssh start
[root@parrot]-[-]
└─#
```

EXERCISE 4: ACCESS REMOTE MACHINE USING PUTTY

7. In the terminal window, type `service ssh status` and press Enter to check the status of the service.
8. You can observe that the service is active and running, as shown in the screenshot below.

```
Parrot Terminal
File Edit View Search Terminal Help
[attacker@parrot]~$ sudo su
[sudo] password for attacker:
[root@parrot]~/home/attacker# #cd
[root@parrot]~# #service ssh start
[root@parrot]~# #service ssh status
● ssh.service - OpenBSD Secure Shell server
   Loaded: loaded (/lib/systemd/system/ssh.service; disabled; vendor preset: disabled)
   Active: active (running) since Fri 2021-08-27 05:07:21 EDT; 48s ago
     Docs: man:sshd(8)
           man:sshd_config(5)
   Process: 1815 ExecStartPre=/usr/sbin/sshd -t (code=exited, status=0/SUCCESS)
   Main PID: 1816 (sshd)
     Tasks: 1 (limit: 9451)
    Memory: 2.2M
   CGroup: /system.slice/ssh.service
           └─1816 sshd: /usr/sbin/sshd -D [listener] 0 of 10-100 startups

Aug 27 05:07:21 parrot systemd[1]: Starting OpenBSD Secure Shell server...
Aug 27 05:07:21 parrot sshd[1816]: Server listening on 0.0.0.0 port 22.
Aug 27 05:07:21 parrot sshd[1816]: Server listening on :: port 22.
Aug 27 05:07:21 parrot systemd[1]: Started OpenBSD Secure Shell server.
[root@parrot]~#
```

EXERCISE 4: ACCESS REMOTE MACHINE USING PUTTY

9. Now, we will use Admin Machine-1 to access Attacker Machine-2 through SSH service.

10. Switch to the Admin Machine-1 virtual machine.

11. Log in with the credentials Admin and admin@123.

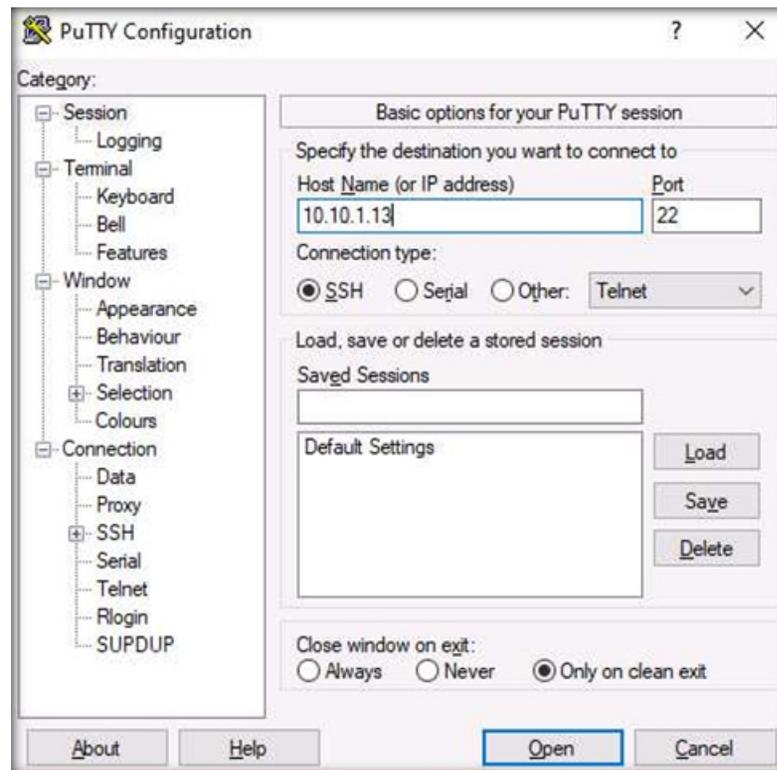
Note: If the network screen appears, click Yes.

12. Double-click PuTTY shortcut present on the Desktop.

13. PuTTY configuration window appears, as shown in the screenshot below.

EXERCISE 4: ACCESS REMOTE MACHINE USING PUTTY

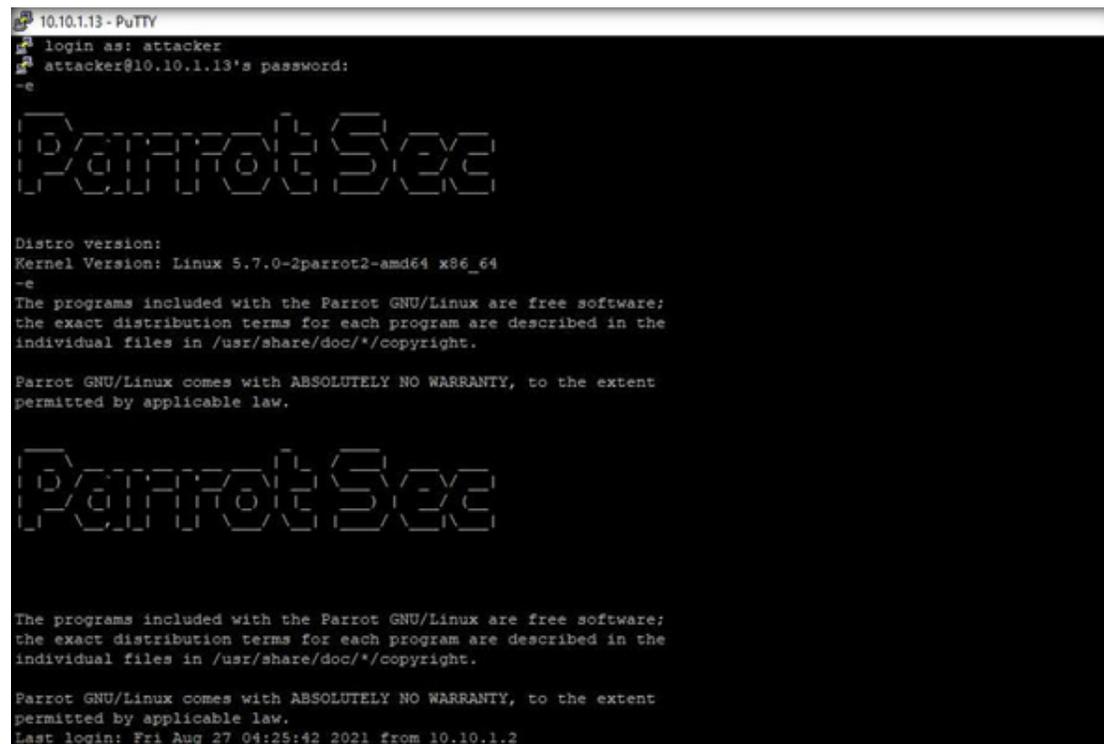
14. In the Host Name (or IP address) field, enter 10.10.1.13 (IP address of Attacker Machine-2) and ensure that Port is selected as 22. Under Connection type section, ensure that ssh radio-button is selected and click Open button.
 Note: If a PuTTY Security Alert window appears, click on Accept.



EXERCISE 4:
 ACCESS REMOTE
 MACHINE USING
 PUTTY

15. A terminal window appears. In the login as field, enter attacker and press Enter. In the password field, enter toor and press Enter.
Note: The password that you type will not be visible.

16. You will be successfully logged into the remote machine, as shown in the screenshot below.



```

10.10.1.13 - PuTTY
login as: attacker
attacker@10.10.1.13's password:
~
ParrotSec

Distro version:
Kernel Version: Linux 5.7.0-2parrot2-amd64 x86_64
~e
The programs included with the Parrot GNU/Linux are free software;
the exact distribution terms for each program are described in the
individual files in /usr/share/doc/*/copyright.

Parrot GNU/Linux comes with ABSOLUTELY NO WARRANTY, to the extent
permitted by applicable law.

ParrotSec

The programs included with the Parrot GNU/Linux are free software;
the exact distribution terms for each program are described in the
individual files in /usr/share/doc/*/copyright.

Parrot GNU/Linux comes with ABSOLUTELY NO WARRANTY, to the extent
permitted by applicable law.
Last login: Fri Aug 27 04:25:42 2021 from 10.10.1.2
    
```

EXERCISE 4:
ACCESS REMOTE
MACHINE USING
PUTTY

17. In the terminal window, type ifconfig and press Enter to view IP details of the remote machine.

```
10.10.1.13 - PuTTY
[attacker@parrot]~$ ifconfig
eth0: flags=4163<UP,BROADCAST,RUNNING,MULTICAST> mtu 1500
    inet 10.10.1.13 netmask 255.255.255.0 broadcast 10.10.1.255
    inet6 fe80::8567:8114:cecb:11c1 prefixlen 64 scopeid 0x20<link>
    ether 02:15:5d:24:c2:7e txqueuelen 1000 (Ethernet)
    RX packets 161 bytes 28091 (27.4 KiB)
    RX errors 0 dropped 0 overruns 0 frame 0
    TX packets 84 bytes 15147 (14.7 KiB)
    TX errors 0 dropped 0 overruns 0 carrier 0 collisions 0

lo: flags=73<UP,LOOPBACK,RUNNING> mtu 65536
    inet 127.0.0.1 netmask 255.0.0.0
    inet6 ::1 prefixlen 128 scopeid 0x10<host>
    loop txqueuelen 1000 (Local Loopback)
    RX packets 10135 bytes 6848220 (6.5 MiB)
    RX errors 0 dropped 0 overruns 0 frame 0
    TX packets 10135 bytes 6848220 (6.5 MiB)
    TX errors 0 dropped 0 overruns 0 carrier 0 collisions 0

[attacker@parrot]~$
```

EXERCISE 4: ACCESS REMOTE MACHINE USING PUTTY

18. Now, you can explore the remote machine and assess it for any exploitation or malicious files.
19. This concludes the demonstration showing how to remotely access the machine using PuTTY through SSH protocol.
20. Close all open windows.
21. Turn off Admin Machine-1, Attacker Machine-2 and PfSense Firewall virtual machines.

EXERCISE 4: ACCESS REMOTE MACHINE USING PUTTY



EC-Council